

Progressive Return to Work Program Guidelines

Medical and general information	Phase 3 (adc-
All phases must be approved by Occupational Health Service (OHS), including exit	35-50hrs/month, Min 2 flights a week, 9-1
A Result of Medical Evaluation (RME) is required every 4 weeks from Air Canada Clinic	Pay: F/A rate + expenses (submit via e-cl
Make up for any work day missed within the same week	Schedule made with Rehab coordinator a
If unable to work for more than 3 days, must be reassessed by OHS	Must have full uniform, grooming standar
Program duration is of 6 months maximum (including interruption)	MOT pass must be valid, must be qualifie
	Must attend safety briefings and perfor
	Must not assume a galley position. Oc
	Timesheet must be signed by the SD for
	Must book flights via travel site under bus
Phase 1 (office work)	Book different locator # for each flight a
Minimum 4 hrs/day, 2 days/week - Maximum 8hrs/day, 5 days/week	prior to departure or flt won't be consi
Pay: equivalent of 12\$/hour	If sick, must call the rehab coord and can
Schedule made with Rehab Coordinator according to OHS RME	Must make up for any flt missed (includi
Timesheet must be signed by Rehab Coordinator or IFS Mgr in-out	Check-in via Globe. Flt must appear on
MOT card must be renewed if not valid	to operate that flight (must advise Reh
	Must print pairing at check-in for claim pu
Phase 2 (meet & greet)	No more than 1 ADC per flight and using
Must have full uniform, grooming standards	Same rules apply as regular cabin crew (
4hrs/day, 2-5 days/week	Must have active business travel profile (a
Pay: half of F/A or S/D rate	Only scheduled turn-arounds allowed
Schedule made with Rehab coordinator according to OHS RME	
Timesheet must be signed by Rehab coordinator or IFS Mgr in-out	****ANY CHANGES MUST BE DONE AT
Min. of 4 boardings/ work shift	
MOT card must be valid and multi-occupational profile added	Phase
	***phase 3 guidelines apply with the fo
	Should not be in this phase for an extend
	50-65hrs/month, Min 2 flights a week, 12-
	Must attend safety briefings and assume
	Grooming standards
	****ANY CHANGES MUST BE DONE AT

To exit the program... Must be cleared by OHS Book back on with Shepell and Crew Scheduling on the day indicated on RME ("ability to perform the stated job...")

*Note

Personal Travel is not permitted while on Rehab unless cleared by your doctor as well as A/C clinic, and the approved by In-flight service manager For insurance top-up, fax flight summary to insurance company (17th of each month) For timely payment, return signed timesheet to Rehab Coordinator 2 business days before end of block month Vacations are postponed while on rehab and will be taken once returned to full duties, as stipulated in Collective Agreement If Rehab guidelines are not respected, F/A may be interrupted from the program

Employee:

Date:

Rehab Coordinator

AIR CANADA 🏟

Phase 3 (adc- pax seat) - Pub.356 art.2.6.3
th, Min 2 flights a week, 9-12 h/week (hrs must increase every month)
+ expenses (submit via e-claim and SD to sign Form A- Meal not boarded)
le with Rehab coordinator according to OHS RME
uniform, grooming standards
ist be valid, must be qualified and must carry up-to-date publications and passport
safety briefings and perform service related duties only
ume a galley position. Occupy pax seat during flight only if needed
ust be signed by the SD for each flt +C/I-C/O signed by coordinator or mgr
hts via travel site under business travel (9 seats opened in Y cabin)
t locator # for each flight and provide them to rehab coord. min. 72 hrs
arture or flt won't be considered
all the rehab coord and cancel bookings on acaeronet the same day
for any flt missed (including flt cancellation, a/c downsizing, flt oversold):
Globe. Flt must appear on master schedule in order
at flight (must advise Rehab coordinator if flt not showing)
ring at check-in for claim purposes
1 ADC per flight and using the same control point as passengers
oply as regular cabin crew (legality, crew rest, sleeping,)
tive business travel profile (acaeronet)- activation can take up to 3 days
ed turn-arounds allowed
NGES MUST BE DONE AT LEAST 72 HOURS IN ADVANCE***
Phase 4 (adc-iumpseat)

Phase 4 (adc-jumpseat)

idelines apply with the following exceptions: in this phase for an extended period

h, Min 2 flights a week, 12-15 hrs/week (hrs must increase every month) fety briefings and assume service and safety related duties

IGES MUST BE DONE AT LEAST 72 HOURS IN ADVANCE***

Date: